
Position: Network Analyst Tier I

Location/Department: Services

Qualifications or Skill Required:

- Active Secret Clearance
- Tier I Network Analyst experience
- Strong interpersonal and communications skills, both written and oral

Responsibilities: Network Analyst performs in a multi-shift, multi-system environment providing 7x24 hour support for existing networks and network-related software at the Defense Enterprise Computing Center in Mechanicsburg, PA. Emphasis is on assisting users (local and worldwide) in restoring and maintaining availability and connectivity. Applicants must be able to work various shifts, which are currently a non-rotating schedule. Applicants must also have or be able to obtain a Secret ADP1 clearance. A National Agency Check (NAC) dated less than 5 years is desired. 3-5 years experience in providing technical assistance, troubleshooting, and customer support in a complex technical environment with IBM compatible mainframes, Unix mid-tier systems, and MS Windows based LANS. Interface with users and other support agencies to assist in problem isolation and resolution. Extensive customer support by telephone is involved. A good conceptual knowledge of computer networking, internet, and data communications (TCP/IP) is necessary. A working knowledge of ping, trace route, and network monitoring tools such as What's Up Gold is also needed. Knowledge of Netview, TSO, FTP, and print managers (JES, CMA-Spool, and VPS) is desired. Knowledge of Remedy, What's Up Gold, and MS Office suite a plus.

Working at TAG

Since 1984, Technology Advancement Group, Inc. has been an innovator in driving the IT industry to develop new products and is a leader in advanced hardware solutions for the rugged tactical IT arena. Our objective is to achieve the highest possible levels of service, delivery, and customer satisfaction consistent with our clients' requirements. As a privately held company and not a subsidiary or division of any other organization, TAG is able to proactively meet our clients' needs while simultaneously building our employees' careers.

Culture

Our positions offer a unique opportunity to join a growing, dynamic company that is partnering with government to help ensure national security. We encourage innovation, creative thinking, and team player attitude. Come work in a professional environment that promotes corporate and personal growth yet fosters balance. Through your skills, creativity, and commitment to excellence, you can contribute to our country's national defense and have a great time doing it!

Benefits

- Competitive pay
- Group health and dental coverage with prescription drug benefit
- Employee life and Accidental Death & Dismemberment (AD&D) coverage
- Annual vacation
- Sick leave

- Paid holidays
- 401(k) savings plan
- Direct deposit
- Credit union membership

TAG maintains a strong commitment to safety and requires that all new employees pass a drug test upon employment. Random drug screens may be a condition of continued employment.

Equal Opportunity Employer

TAG is an equal opportunity employer and, as such, affirms in policy and practice to recruit, hire, train, and promote in all job classifications without regard to race, color, religion, sex, age national origin, citizenship status, marital status, sexual orientation, or gender identity. Furthermore, TAG will not discriminate against persons who are veterans of the Vietnam era. Similarly, considering the need for reasonable accommodation to their limitation, TAG will not discriminate against persons because of their handicap, including disabled veterans. EOE M/F/D/V

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